

Southampton City Area Information

**Everyone has the
right to feel safe.**

If you don't feel safe
the agencies in this
leaflet are here to
support you.

General Information

It always helps to know your rights. If you work for someone that is treating you badly and you think it might be breaking the law you can report it. Health and safety law provides protection for migrant workers whether they are working here legally or not. All people at work, including agency workers, enjoy these rights from their first day of work:

- the National Minimum Wage;
 - working time rights (including breaks, paid holidays and a limit on the working week);
- health and safety protection;
- the right to join a union; and
- protection from unlawful discrimination

National Contact Details

VICTIM SUPPORT – Practical and emotional support for victims of crime or those affected by a crime. Free and confidential. **0300 303 1972**

CRIMESTOPPERS– For reporting a crime or suspicion of one anonymously call **0800 555 111**

THE SALVATION ARMY (TSA) – If you think you are a victim of trafficking and are in need of assistance, or know someone that may be, you can call TSA confidentially on their 24/7 hotline: **0300 303 8151**

POLICE – If you feel unsafe or want to report a crime you can contact the Police. In an emergency where you feel threatened or at risk of harm, call **999**.

For non-emergencies call **101**

NATIONAL HEALTH SERVICE (NHS) - Feeling unwell and need a telephone health assessment? Call the NHS free of charge from any phone on **111**

HEALTH & SAFETY EXECUTIVE – If you are working here from overseas, then this website will help you understand how British health and safety law protects you at work:

www.hse.gov.uk/migrantworkers

WORKSMART – If you are coming to work in the UK from the European Union you can find info on your legal rights while working here at: www.worksmart.org.uk/rights/migrant_workers

Local Contact Details

SOUTHAMPTON CITY COUNCIL

023 8083 3000

Adult Social Care
Civic Centre, SO14 7LY

Mon-Fri: 8:30am-5pm
Sat & Sun: Closed

ROYAL SOUTH HANTS HOSPITAL

-Southampton NHS Treatment Centre

0333 200 1820

Level C, Hospital
Brintons Terrace, SO14 0YG

Mon-Sun: 3-8pm

-Minor Injuries Walk-in Centre

0333 999 7613

Level B, Hospital

Mon-Fri: 7.30am-10pm
Bank Hols & Wkd-8am-10pm

SOUTHAMPTON CENTRAL POLICE STATION

Southern Road
SO15 1AN

Mon-Sun: 8am-8pm
Bank Holidays 10am-6pm

SOUTHAMPTON CITIZENS ADVICE BUREAU

- **Advice hotline - 023 8022 1406**
Or **023 8033 3868**

Mon-Thu: 9.30am-12pm & 1.30-4pm
Fri: 9.30am-12pm

- **Advice in person**

Lower Ground floor of Southampton Central
Library:
Civic Centre, SO14 7LW

Mon-Fri: 10am-2pm
(2 Computers available to use Mon-Fri: 10am-4pm)

CENTRE FOR SEAFARERS

023 8033 3106

12 – 14 Queen's Terrace,
Southampton, SO14 3BP

Mon-Sat: 8am-11pm
Sun: 10am-10.30pm

AVENUE MULTICULTURAL CENTRE

023 8022 1111

Drop-in centre for all asylum seekers and refugees. Advice, sporting & recreational facilities & café. To book an appointment with an advisor phone **023 8022 1111**.

St Andrew's Church, The Avenue, SO17 1XQ.

Fri: 10am-2.30pm

EU WELCOME CENTRE

Friendly advice for all. Visit website at www.euwelcome.org.uk

APOSTLESHIP OF THE SEA SOUTHAMPTON

07963 345618

Contact by email:
rogerstone@apostleshipofthesea.org.uk

or visit website: www.apostleshipofthesea.org.uk



Modern Slavery Partnership is a coalition of agencies that have come together to tackle human trafficking and modern day slavery across our region.
(<http://www.modernslaverypartnership.org.uk/partnership>)

