

# Reading Town Area Information

**Everyone has the  
right to feel safe.**

If you don't feel safe  
the agencies in this  
leaflet are here to  
support you.

## General Information

It always helps to know your rights. If you work for someone that is treating you badly and you think it might be breaking the law you can report it. Health and safety law provides protection for migrant workers whether they are working here legally or not. All people at work, including agency workers, enjoy these rights from their first day of work:

- the National Minimum Wage;
  - working time rights (including breaks, paid holidays and a limit on the working week);
- health and safety protection;
- the right to join a union; and
- protection from unlawful discrimination

## National Contact Details

### VICTIM SUPPORT

Practical and emotional support for victims of crime or those affected by a crime. Free and confidential. **0300 303 1972**

### CRIMESTOPPERS

For reporting a crime or suspicion of one anonymously call **0800 555 111**

### THE SALVATION ARMY (TSA)

If you think you are a victim of trafficking and are in need of assistance, or know someone that may be, you can call TSA confidentially on their 24/7 hotline: **0300 303 8151**

### POLICE

If you feel unsafe or want to report a crime you can contact the Police. In an emergency where you feel threatened or at risk of harm, call **999**.

For non-emergencies call **101**

### **NATIONAL HEALTH SERVICE (NHS)**

Feeling unwell and need a telephone health assessment? Call the NHS free of charge from any phone on **111**

### **HEALTH & SAFETY EXECUTIVE**

If you are working here from overseas, then this website will help you understand how British health and safety law protects you at work:

[www.hse.gov.uk/migrantworkers](http://www.hse.gov.uk/migrantworkers)

### **WORKSMART**

If you are coming to work in the UK from the European Union you can find info on your legal rights while working here at:

[www.worksmart.org.uk/rights/migrant\\_workers](http://www.worksmart.org.uk/rights/migrant_workers)

# Local Contact Details

### **READING TOWN COUNCIL**

**0118 937 3787**

Bridge Street,  
Reading,  
RG1 2LU

Mon-Fri:9am-5pm  
(Out-of-hours emergencies: 0118 937 3737)

### **READING WALK-IN HEALTH CENTRE**

**0118 902 8300**

For minor or major illnesses.  
1st Floor, 103-105  
Broad Street Mall,  
Reading,  
RG1 7QA

Mon-Sun:8am-8pm

### **ROYAL BERKSHIRE HOSPITAL**

**0118 322 5111**

Craven Rd,  
Reading,  
RG1 5AN

### **READING POLICE STATION**

Castle Street,  
Reading,  
RG1 7TH

Mon-Sun: 24 hours

### **READING CITIZENS ADVICE BUREAU**

**0344 411 1306**

Minster St,  
Reading,  
RG1 2JB

Mon, Tue, Thu & Fri: 10am-4pm  
Wed: 1pm-4pm  
Closed every day 12.30-1pm

[www.rcab.org.uk](http://www.rcab.org.uk)

### **READING REFUGEE SUPPORT GROUP (RRSG)**

**0118 950 5356**

35-39 London Street,  
Reading,  
RG1 4PS

Mon (Drop-in Service): 10am-1.30pm  
Tue – Thu (Appointments Only): 10am-2pm  
Fri: Closed



